

about us

¡Bienvenidos!

At Adventures in Spanish we've been creating and delivering fun and engaging Spanish lessons and courses for over 10 years. We cater for learners of all ages and abilities from beginners to improvers 6-60 years old.

Adventures in Spanish was founded by Kelly Thornhill in 2013 following her own epic 20 year Adventure in Spanish.

Adventure is at the heart of Adventures in Spanish. We aim to foster an insatiable desire within language-learners to experience the Spanish-speaking World with a new found curiosity.

We believe that language acquisition is the key to bridging cultural divides and promoting global understanding. We are dedicated to providing innovative language learning solutions that make it easy and fun for everyone to learn Spanish.



Kelly Thornhill - Founder & head tutor
Co-author of bilingual children's books:
"¿Ya Estoy Llegando?" & "Fernando Baila El Tango"

services

All our live Spanish lessons & courses are delivered by experienced tutors from South America and Spain

1:1 lessons (On Line)

On line Lessons are tailored to each individual and can work towards a qualification such as: GCSE, iGCSE, AS & A-Level or DELE. Conversation practice or general lessons for beginners, intermediate or advanced students.

Price: £45/hr before 4pm | £60/hr after 4pm & weekends

Bespoke Spanish Classes

Tailor-made Spanish lessons. Destination specific.

Suitable for families and groups of 2+ people

Lessons run in blocks of six-weeks

Prices starting at £300 (based on 2 people for 6 x 60min lessons)

Young Learners - group classes

We have a range of day-time classes for for Home Educating families as well as after-school sessions

KS2 & KS3: Beginners & Improvers classes, Pre-GCSE, iGCSE, exam revision sessions & Teens Conversation classes.

Spanish Immersion Trips

Adventures in Spanish has partnered with UK travel experts & local language schools in Spain to offer you the chance to improve your Spanish in Spain & South America.

services

Face-to-Face in person adults Spanish classes

Weekly beginners and improvers Spanish classes for adults in North Wales.

Online adults Spanish lessons

Beginners, Improvers and Spanish Conversation Classes for adults.

Allergy Translation Cards

Tailor-made allergy cards, printed in English on one side and Spanish on the other to ensure that others are made aware of your allergy or intolerance despite any language barriers.

Holiday Spanish Course

A Holiday Spanish for independent learners. Helps people travelling to Spanish-speaking countries learn how to communicate effectively so they can travel with confidence and have peace of mind.

Online course £150

See our website for more details of all our services.

Terms & Conditions

Registration

Clients are required to provide adequate contact details. This will enable us to communicate with you effectively. At the first session, we will ask you to provide us with your, e-mail, landline and mobile numbers. We will only use these to contact you with regard to tuition and never pass them on to someone else unless you request for us to do so.

Payment

Students' lessons are booked and paid for in advance. This can be termly, half-termly, per block or monthly. In exceptional circumstances, we may allow you to pay for one lesson in advance. Refunds for cancelled lessons will be considered according to this cancellation policy. If, however, we cancel a lesson, then you will be credited for the session.

Cancellation Policy

(One-to-one/online sessions) - see also Termination Policy

We try to be as fair to our clients as possible - however, you will appreciate that this is a business and provides a living to people. If we cancel for ANY reason, then we will deduct the cost of the missed lesson from your next bill (or try to rearrange if possible).

If you cancel, then we would appreciate at least 48 hours notice and ask that you cancel by telephone or face-to-face in person. In these cases we will either refund you or credit your next invoice. Of course, the more notice the better, as we may be able to offer the session to someone else. If a lesson is cancelled at less than 48 hours notice, you will not receive a refund.

Excessive and repeated cancellations may also lead to an immediate termination of tutoring services. If your family is experiencing exceptional circumstances, we will try to be understanding of these.

Terms & Conditions

Cancellation Policy (Classes)

Classes, when offered, require a half-termly commitment, so no refunds will be given for these in the event of a cancellation by a student. If we cancel for ANY reason, an extra date will be added to ensure that the full quota of charged lessons are offered.

Termination Policy

If you wish to terminate your regular tuition sessions, then we require 2 weeks notice. This must be given in person, or by telephone. This enables you to be sure that we have received notice. We like to be able to say 'goodbye' to our students properly and wish them well for the future.

Time Keeping

Clients are responsible for arriving for tuition on time, and lessons will end at the designated time to enable the next student to have their full lesson. If you wish to speak to us about your child's progress, then please do this during the first few minutes or the last few minutes of their lesson. We will wait for 20 minutes for a student to attend a scheduled lesson, if after that time they don't show then the lesson will be cancelled and charged at the usual rate.

Behavior

Parents are responsible for ensuring that their children know how to behave well. We reserve the right to cancel any bookings for students whose behavior is unacceptable. This includes messaging You will, of course, receive a refund for outstanding sessions if we need to enforce this.

contact

If you need to contact us for any reason please feel free to do so via any of the contacts below:

Mob: ++44 (0)7592 833 462

Email: info@adventuresinspanish.co.uk

Website: www.adventuresinspanish.co.uk



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www.linkedin.com/in/kellythornhill/